



TAWA TALK

April 2023

Welcome to the latest updates from the Tawa Business Group. In this issue:

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Introduction from Tawa Business Group

Welcome to the April edition of our newsletter and thank you to those of you that attended our recent networking event and/or completed the commercial waste survey. It is always good to hear your views and to find out more about your businesses.

As some projects draw to a close, such as the mural, others are starting to ramp up, such as promoting Tawa to the increased numbers of visitors expected during July and August for the FIFA women's world cup. The later being such a new project that if you have any ideas on how to promote Tawa to our worldwide visitors, we would be more than happy to hear from you.

It seems that roadworks along the Main Road will continue for the best part of this year. We are acutely aware how disruptive this has been, not only to those within the construction area but also throughout the wider business area. We have been working with Wellington Water and our newsletter contains information recently published by them.

I would like to take this opportunity to wish you and your staff a happy Easter break. I will be back in the office on Thursday 13 April.

Bernadette
BID Manager

Destination Tawa Project Updates

Improving Safety

A couple of business owners have spoken out about recent increases in aggressive and abusive behaviour during the theft of property. Should you or your staff be subject to these crimes, please ensure that the incident is reported to the police immediately. Accurate records of crime means that the police and Wellington City Council will direct resources such as additional policing and security cameras to those areas.

Do you have cameras in your business? Read page 6 to find out how you can register for Community Cam.

Transport and Infrastructure

The parking review continues, and work has commenced on the first project, which will gather the data needed to produce a downloadable map, that will give a clear picture of all the parking spaces we have in each area.

ANZAC Flags

You may have noticed the new ANZAC flags flying proudly in the breeze. These are a welcome addition to our flag collection and commemorates our veterans who served and died in all wars, conflicts and peacekeeping operations.



Destination Tawa



From 20 July, New Zealand (and Australia) will be hosting the 2023 FIFA women's world cup. It is estimated that an additional 25,000 visitors will be coming through Wellington to watch the games and be part of the experience.

We would like to capture some of those visitors and entice them to visit Tawa. We are looking to promote Tawa with ideas such as specialised pies or football-inspired tasty treats, discounts on products or FIFA-themed merchandise.

Please let Bernadette know if you would be interested in joining in this Tawa-wide promotion.

Job Board

The job board continues to be a useful service for business owners looking for staff. This is updated as soon as new job opportunities arise and at one point in March had twenty-seven job vacancies.

This initiative is completely FREE for all BID members and is promoted on social media, our website, in the Residents' Association newsletter and through Tawa College. You can check it out: [Job Vacancies \(tawabusiness.co.nz\)](http://Job Vacancies (tawabusiness.co.nz)).

If you are looking for staff, please email Bernadette at info@tawabusiness.co.nz to arrange for your vacancies to be included.



Waste Minimisation

Thank you to all of you that completed the commercial waste survey. The report was well received by Wellington City Council officers. To find out more please refer to page 4.

Tawa Business Group Website

The Business Directory is in the process of having an overhaul and many of the photos are being replaced with clearer images. This is a good opportunity for you to check your entry [Business Directory \(tawabusiness.co.nz\)](http://Business Directory (tawabusiness.co.nz)) and to send through any updates and additional photos that you would like included in the gallery to Bernadette at info@tawabusiness.co.nz.

Mural

The completion of the “Nature Surrounds” mural was celebrated recently by all the key stakeholders and many local officials, with the artist saying how much he had enjoyed working on the mural and how many positive comments he had received from the community during its installation.



A collaboration between the Tawa Residents’ Association, Wellington City Council, and property and business owners, the project came in on time and within the grant funding allocation provided by Wellington City Council. Tawa Business Group provided the project management expertise.



The celebration was hosted at Gorgeous Goose Cakes who provided some beautiful mural-themed cupcakes, and refreshments were donated by Streetwise Coffee

Events and Consultations

APRIL

Draft Open Space and Recreation Strategy

Wellington City Council are keen to hear your views about the future of parks and recreation in Wellington City to ensure your happy places are easy to get to, fun to be in, and thriving in years to come.

Wellington’s public open spaces and recreational opportunities contribute a lot to our quality of life. We can’t take them for granted and need to think about their future. You can find out more about the draft strategy here: [Te Whai Oranga Pōneke – Draft Open Space and Recreation Strategy | Kōrero Mai | Wellington City Council](#)

The consultation closes on 14 April 2023.



MAY

Wellington Water Stormwater Strategy Consultation



Wellington Water are aware that they must shift the way they manage rainwater that falls on urban areas, on behalf of councils, to help reduce pollution of our harbours, rivers and streams.

Over decades, a network of stormwater drains and pipes has been built to carry rainwater quickly into waterways or the sea, to reduce the risk of flooding.

Now, as well as carrying the water away, Wellington Water also need to reduce pollution such as litter, fertiliser, heavy metals and bacteria that stormwater carries.

They are developing a strategy to move towards healthy water over the coming decades and they want to hear what you think. To find out more, click on the link: [Managing stormwater to reduce pollution \(wellingtonwater.co.nz\)](#)

FUTURE EVENTS

TBG Networking Event

Watch this space for our next networking event. If you would like us to invite a particular guest speaker along, please let Bernadette know.

Technology Expo – Businesses wanted to participate

Tawa College are looking at options to increase student awareness of technology in business. The first option is a Tech Expo, where businesses have a stand and students can wander around and find out about the various technologies used in the workplace. The second option would be a presentation by the business to a group of students, with the opportunity for Q&A.

These sessions would give you the opportunity to discuss the technologies you use to achieve your business outcomes. These inspirational talks are invaluable to help forge the next generation of employees and could be particularly useful if you have an apprenticeship scheme.

If this is something with which you would be interested in being involved, please email Bernadette at info@tawabusiness.co.nz for further information.

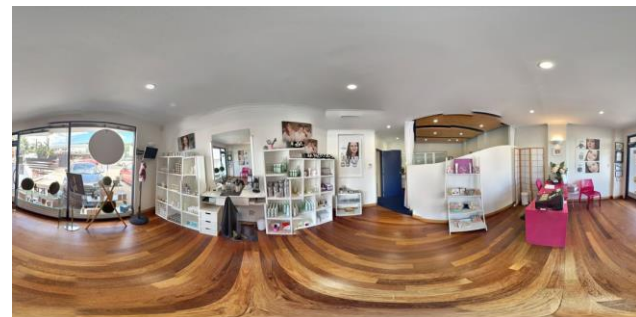
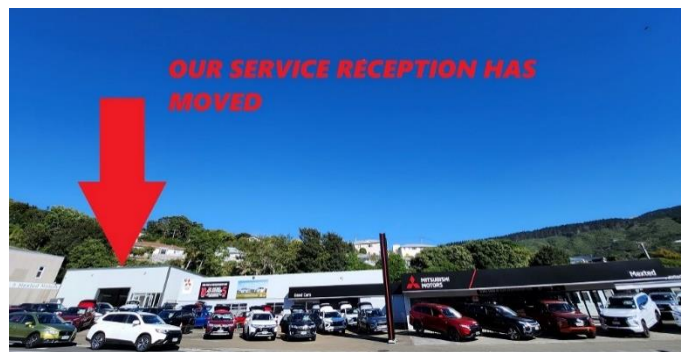
Tawa New Businesses and Business Updates

There have been a few changes to a couple of businesses this month:

Mexted Motors

Mexted Motors have opened their new service centre with improved parking and a modern new reception area. This means that customers no longer need to walk through the showroom to arrange for their car to be serviced and have dedicated parking out the front of the new service centre.

[Quality Used Vehicles](#) | [Mexted Motors](#)



KD One Skincare and Cosmetics

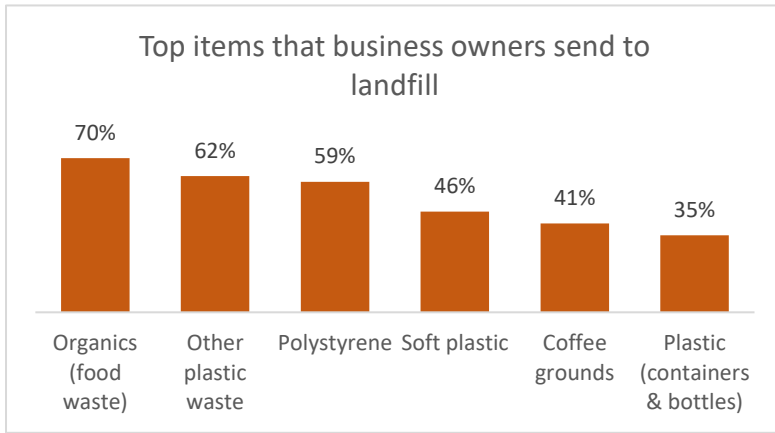
From 1 April 2023, KD One Skincare and Cosmetics will be downsizing and operating out of a smaller space. Skincare and cosmetic products will be available online, from Healing Light Crystals or for free delivery within the Tawa area. All treatments will be in the usual room. Further information can be found on the website: [New Zealand's #1 Organic Skincare Brand | KD One](#)

Souly NZ

As many of you know, Souly NZ moved into KD One Skincare and Cosmetics when the shop in the Plaza closed last year. With the downsizing of KD One, Souly NZ will now move completely to an online company.

Commercial Waste Survey Results

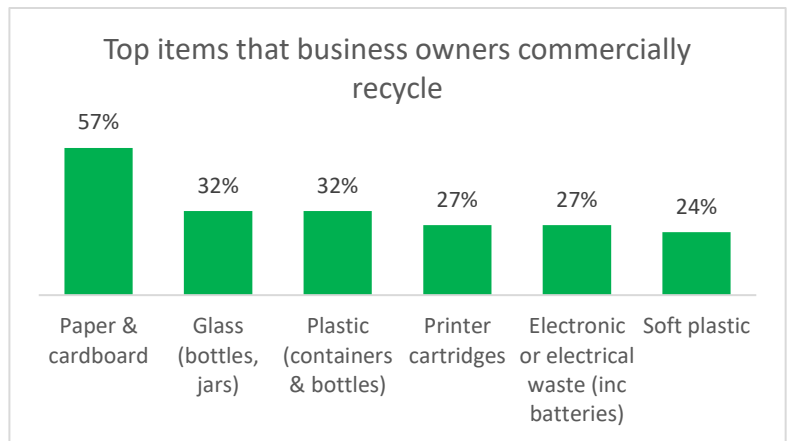
Over a quarter of our engaged business owners responded to the Commercial Waste survey last month and a summary of the findings was reported to Wellington City Council's Waste Management Team at the beginning of March. It was the first time that WCC had received any data on commercial waste, with the majority of their data previously being about residential waste. Both parties are keen to see commercial waste being a key part of WCC's Zero Waste Strategy.



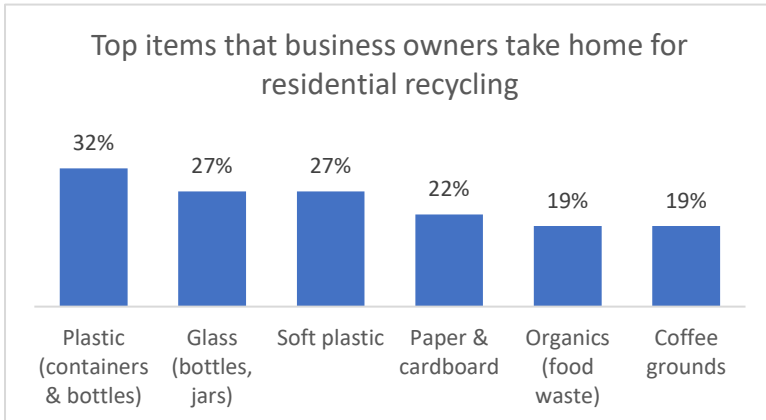
The survey looked at over twenty different types of waste and asked business owners if they sent them to landfill, recycled them via commercial recycling, recycled them in residential recycling, reused them or stored them on site. Some business owners gave more than one response and for some the category was not applicable.

Where options for commercial recycling are limited, it was not surprising to see that food waste and plastic were the top items that business owners sent to landfill. We had several business owners who sell coffee and of half of these sent the coffee grounds to landfill and half took them home for residential composting.

It was also not surprising to see that a high percentage of business owners recycle paper and cardboard. With many businesses relying on cardboard boxes for their deliveries and wanting to recycle these. Several business owners had noticed that the products that they receive from manufacturers are starting to have less packaging but this is an area that could still be addressed further.



It was also encouraging to see that many business owners who were aware that commercial recycling facilities were not available for certain types of waste, were still keen to see these being recycled and would often take these items home for residential recycling or composting.



We are aware that many of those that responded to the survey would be more likely to recycle than those that chose not to respond.

Reusing timber was the top item when it came to reusing waste (22%), with one business setting up a sister company that deals exclusively with recycled timber products.

The survey gathered many responses from business owners around schemes that they already have and ideas for the future, with one business looking at getting a work farm. Many business owners were unaware of

the recycling options that are currently available. In the report to WCC, the Tawa Business Group set out the following recommendations:

- Education around what recycling options are currently available.
- Provide additional recycling services such as organic waste recycling.
- Provide cost incentives to recycle by making it cheaper to recycle and more expensive to send waste to landfill.
- Encourage businesses and their supply chains to reduce waste.

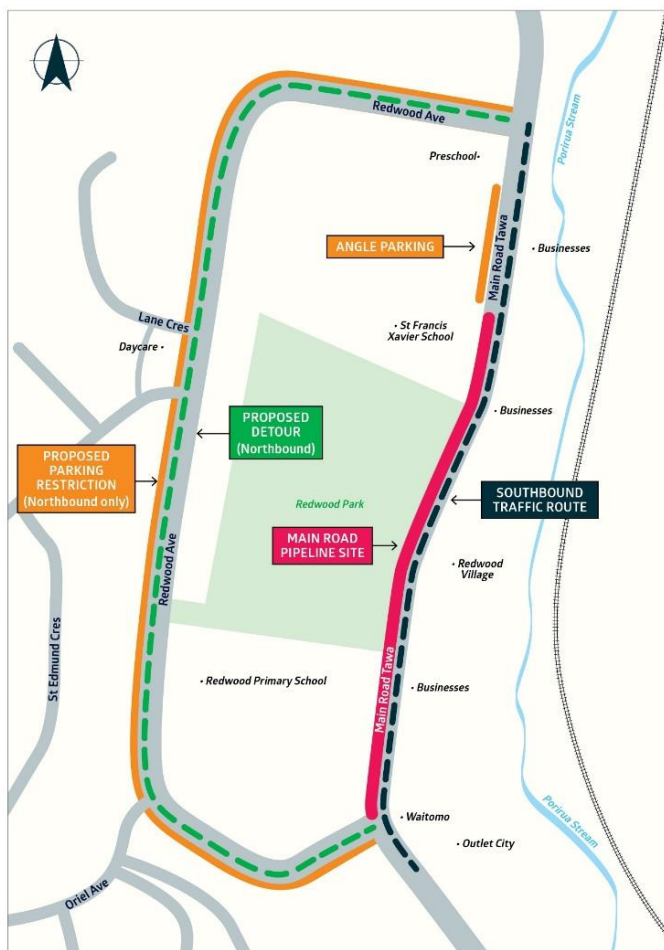
If you would like to read the full report, please email Bernadette at info@tawabusiness.conz

An Update from Wellington Water on Main Road Watermain Renewals

Wellington Water, on behalf of Wellington City Council, is about to get underway with initial investigations for a new project to improve the performance and resilience of Tawa's drinking water network.

The Main Road Watermain Renewals project is the first of three that Wellington Water is carrying out in Tawa over the next two years.

It involves renewing an ageing section of asbestos cement watermain between 68 Main Road and Redwood Avenue.



“This project will improve the drinking water network’s resilience, reducing the risk of emergency repairs and/or outages, providing a more reliable water supply for the area,” says Wellington Water Chief Advisor - Drinking Water, Laurence Edwards.

The first stage of the project kicks off the week after Easter with a week-long period of investigative potholing to locate services and inform design of the works.

This work will mean the northbound lane of Main Road will need to be closed for the week of the investigations from 68 Main Road to Redwood Avenue. A detour along Redwood Avenue will be put in place for northbound traffic – as shown in the map. Parking will be removed on one side of Redwood Avenue to assist with the flow.

“We acknowledge that Tawa businesses and residents have already tolerated disruption from recent and current works, and we appreciate people’s understanding as we do this essential work.

“We know it’s particularly challenging for businesses in this section of Main Road, and we have been working with them to minimise the impact of the works as much as possible, including providing additional signage and parking to make it easier for customers to access these businesses.

“Indeed, we are actively encouraging residents to support their local businesses.”

The April investigations will inform not only the design of the works but determine the method, which will be open-trenching or trenchless directional drilling.

Construction is planned to commence late May 2023 and is expected to take around four months to complete. Laurence says that along with water network upgrades, Wellington Water is working on projects to improve the stormwater network to reduce the risk of flooding in central Tawa.

“The reality is that Wellington’s drinking water, stormwater and wastewater assets are challenging to manage. They’re underground and many are old, near or past the end of their expected service lives.

“We also live in a region where the ground beneath our cities is on the move. So, we need to take action now as doing nothing will mean more frequent maintenance of the water mains due to increasing numbers of bursts and ongoing flooding.

“We appreciate the Tawa community’s ongoing understanding as we carry out this essential work on behalf of Wellington City Council.”

Community Cam

Community Cam is a voluntary, not for profit community initiative where people can register a property with CCTV, and upload CCTV footage, to help solve crime in their neighbourhood.



When a crime is committed, the NZ Police can refer to Community Cam to quickly identify CCTV locations of registered users in and around the scene of the crime. This then allows the police to contact you to help with an investigation.

Your details are confidential and secure. Only the NZ Police can see your information and, if you choose to upload your CCTV footage, the footage is password protected for your security. Community Cam just lets them know who owns a CCTV system to save valuable time door-knocking.

You can find out more [here](#).

Celebrating our Successes: Nada Bakery's Hot Cross Buns

Nada Bakery have recently been awarded the silver medal in the 2023 The Great New Zealand Hot Cross Bun Competition and also Best in Wellington. This annual competition is run by Baking New Zealand where they judge each batch of buns on the technical ability of the baker and the presentation and taste of the hot cross buns. Nada Bakery have entered for the past five years and been in the top 10 each year. This is their first year in the top 3.

Nada Bakery has been in business nearly 50 years and they started making hot cross buns in 1978, perfecting their recipe over the years. Their traditional spiced buns include an unique blend of cassia, ginger, nutmeg, pimento, coriander, cloves and cardamom and then finished with a yuzu and apricot glaze.



Hot cross buns are available every day up until Easter and for a couple of weeks afterwards as well. There is still time to order before Easter: [EASTER - Nada Bakery](#)

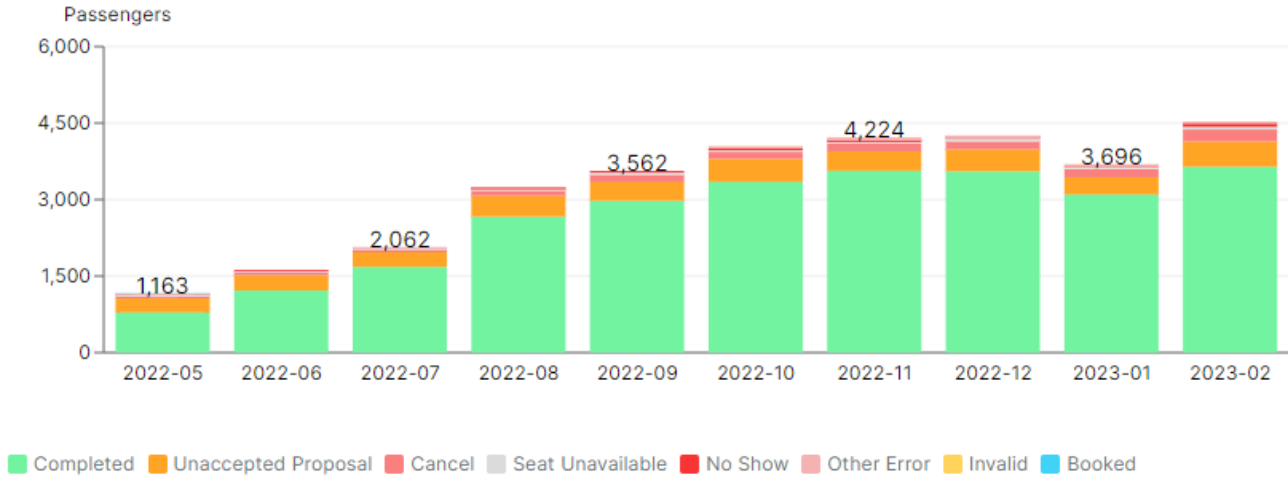
On-demand Public Transport

The on-demand bus service is entering its evaluation stage of the year-long trial. Numbers are looking encouraging as February had the highest number of completed journeys (3,641), despite being a short month. The record for completed trips in one day was also broken in February with 210 trips in one day.

Metlink staff will be out on the service talking to passengers and collecting stories and feedback. A questionnaire will also be sent out to all customers who signed up for the service. The feedback from these will play an important role in the report that is presented to Greater Wellington Regional councillors.

Detailed Ride Requests Status

Breakdown of all ride requests (passengers) by status.



Business Profile – Kim’s Kitchen

Kim Lau runs Kim’s Kitchen, which is completely free of gluten, nuts, egg and dairy and appeals to many coeliacs throughout the country. Kim started her unique journey into the gluten-free world in 2018 after discovering that her daughters had multiple food allergies. She now has a range of premium gluten-free dumplings, steamed buns, homemade sauces and vegan donuts.



When the cyclone hit the East Coast, Kim was eager to see how she could help and teamed up with a gluten-free bakery in Petone to ship gluten-free products for coeliacs in the Hawkes Bay area. Kim set up a donation page and raised several hundred dollars from people willing to help. One hundred percent of this money was donated to providing gluten-free goodies to the Coeliac Hawkes Bay Cyclone Relief fund and Kim donated a similar amount in dumplings (over 50 packs).

The project had Kim re-evaluate her packaging procedures and knowing that there was a need to reduce waste and space, she removed the box that the dumplings were usually sold in. This meant that they needed less freezer space so more food could be transported up to the region.

You can find out more about Kim’s Kitchen here: [Kim's Kitchen \(kimskitchen.co.nz\)](http://kimskitchen.co.nz)

If you would like your business to be profiled, please email Bernadette at info@tawabusiness.co.nz

Useful Helpline Contact Numbers

As a result of a number of enquiries to NZ Police, our Community Liaison Officer, Constable Sarah Steed has collated a list of service organisations in NZ who are there to support people through challenging times:

If it’s an emergency

Call 111 immediately in an emergency. (Police non-emergency number – 105)

Healthline

If you have COVID-19 symptoms, call the dedicated COVID-19 Healthline:

- for free on 0800 358 5453
- on +64 9 358 5453 if you have an international SIM.

For any other health concerns, call the general Healthline number on 0800 611 116.

Mental wellbeing & abuse helplines

These are some of the helplines available that offer support, information and help.

- 1737, need to talk? - For support with anxiety, distress or mental wellbeing, call or text 1737 to talk with a trained counsellor for free, 24 hours a day, 7 days a week.
- Youthline— call 0800 376 633, free text 234 or email talk@youthline.co.nz
- Kidsline—call 0800 54 37 54 (0800 KIDSLINE) for young people up to 18 years of age.
- Skylight —call 0800 299 100 helping children, young people and their families and whānau through tough times of change, loss, trauma and grief
- Lifeline —0800 543 354 (0800 LIFELINE) or free text 4357 (HELP)
- Suicide Crisis Helpline —0508 828 865 (0508 TAUTOKO)
- Depression and Anxiety Helpline —0800 111 757 or free text 4202 to talk to a trained counsellor about how you are feeling or to ask any questions.
- Anxiety phone line —0800 269 4389 (0800 ANXIETY)
- Family Services 211 Helpline 0800 211 211— for help finding, and direct transfer to, community-based health and social support services in your area
- OUTline NZ— call 0800 688 5463 for confidential telephone support for sexuality or gender identity issues
- Women’s Refuge by calling 0800 743 843 (0800 REFUGE) to be linked up with an advocate in your area
- Elder Abuse Helpline — call 0800 32 668 65 (0800 EA NOT OK). 24-hour service answered by registered nurses who can connect to local elder abuse specialist providers
- Hey Bro helpline— call 0800 HeyBro (0800 439 276). 24/7 help for men who feel they’re going to harm a loved one or whānau member
- Oranga Tamariki —call 0508 325 459 (0508 FAMILY) or email contact@ot.govt.nz for concerns about children and young people

Deaf, hearing impaired, Deafblind or speech impaired

If you are deaf, hearing impaired, Deafblind or speech impaired you can use the New Zealand Relay Service to call.